
Using In-Application Messaging to Drive New License Revenue

ASSESS

Assess Which of Your Software Products Are at Highest Risk for Viral Piracy

- Search industry forums and software piracy channels to learn which of your products are being shared or made available unlicensed
- Determine the frequency of pirate-released software to figure out how easy it is to crack your code
- Understand how your software license enforcement is being disabled or bypassed to enable unpaid use

QUANTIFY

Quantify the Scope of Unlicensed Software Adoption

- Implement piracy detection or usage tracking into a production release of the target software
- Harness usage data to report on actual adoption of the software instead of installations
- Capture feature usage, license configuration, machine, and other data to inform conversion strategies
- Report on the number of unique users and devices running the software without collecting personally identifiable data

ANALYZE

Analyze and Segment Unlicensed Users for Targeted Conversions

- Analyze adoption of unlicensed software by geography, industry, usage, and other segments so you can focus conversion efforts where they'll have the most impact and prioritize target messages
- Create custom reports and dashboards to automatically analyze and segment data into categories of users or organizations (e.g., geography, customer overuse, prospect/trial piracy, or viral end-user piracy)
- Segment profiles for organizations (direct sales/compliance conversion) and end-users (automated, in-application revenue recovery)
- Create in-application messaging templates to be displayed within the software and map them to defined segments

REACH

Reach Out to Unlicensed Product Adopters with In-Application Messaging

- Update the track and respond system to include multiple, escalating in-application messages
- Release the software, allow time for opportunistic adoption, and collect usage data
- Communicate with relevant teams (legal, compliance sales, marketing, etc.) to develop appropriate message campaigns, response processes, and workflows
- Trigger in-application messaging based on dynamic time and usage-based escalation policies to drive conversions to paid software

MEASURE

Measure Results and Optimize In-Application Messaging Campaign Effectiveness

- Measure users/machines reached and conversion rates to track campaign effectiveness
- Identify revenue generated from in-application messaging campaigns within your CRM or marketing automation solution to ensure visibility of results
- Test, iterate, and refine messaging to optimize campaign effectiveness in new releases

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